

White Hollow

YARD & HOME

COMMERCIAL SNOW REMOVAL & SALTING

1

SNOW REMOVAL

Snow removal and shoveling will be provided as needed to maintain clear and safe conditions for you and your customers. Multiple trips will be made as necessary during business hours. We will do our best to ensure accumulation does not exceed 2" during business hours. If there is accumulation of sleet and freezing rain that salt will not mitigate, we will also scrape the parking lots as shovel walkways as necessary.

2

SALT APPLICATIONS

Salting will be provided during sleet and freezing rain storms. Salt may be applied during snow storms in cases where freezing is expected and/or it will help reduce accumulation in between plowing visits. Some storms may require multiple salt applications to maintain safe conditions.

3

SERVICES OUTSIDE OF BUSINESS HOURS

For storms occurring outside of your business hours, we will wait until either the end of the storm or until before opening hours to provide services. Large storms >6" outside of business hours may require multiple visits to prevent packing and/or freezing. If areas need to be clear outside of open business hours for staff, deliveries, or other needs, please let us know and we will schedule accordingly.

4

INVOICING

For pay per visit accounts, we will send an invoice shortly after the work is complete. If back to back storms are expected, we will wait to send one invoice. Flat rate contracts will be billed in four installments at the beginning of each month December through March. Be on the lookout for the notifications from our invoicing system, Jobber. We take cash, check, and Venmo @WhiteHollow.

If you have any other questions, please reach out to us!