

# White Hollow

YARD & HOME

## SPRING & FALL CLEANUPS Q&A

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### WHAT FORMS OF PAYMENT DO YOU ACCEPT?

We take cash, check, and Venmo @WhiteHollow.

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### WHEN WILL I RECEIVE AN INVOICE?

We will send an invoice shortly after the work is complete. Be on the lookout for the notifications from our invoicing system, Jobber.

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### WHAT IS INCLUDED IN A CLEANUP?

Blow out of landscape beds and removal of leaves and debris from lawn. Spring cleanups also include lawn dethatching.  
Removal of leaves and debris along woods lines or other unmaintained areas are not included, unless specifically requested.

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### WHAT DO CLEANUPS COST?

Cleanups are billed hourly. We can provide an estimate if requested in advance. If you have had a cleanup with us before, you may expect the cost to remain similar.

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### HOW MANY VISITS WILL YOU MAKE?

Fall cleanups are provided 1-3 times per season, depending on your leaf fall. Spring cleanups are provided once.

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### WHAT DO I NEED TO DO TO PREPARE?

Please remove pet waste from the yard. Our employees often use their hands to manage leaf and yard debris. We know it is impossible to get it all, so don't worry if you can't. However, there will be an extra charge if there is an exceptional amount of pet waste.

If you have any other questions, please reach out to us!

WHITE HOLLOW, LLC  
JAMES + ERICA WHITE  
413.255.0264  
whitehollowyardandhome@gmail.com

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