

White Hollow

YARD & HOME

CONDO & RENTAL UNIT SNOW REMOVAL & SALTING

1

WHAT FORMS OF PAYMENT DO YOU ACCEPT?

We take cash, check, and Venmo @WhiteHollow.

2

WHEN WILL I RECEIVE AN INVOICE?

For pay per visit accounts, we will send an invoice shortly after the work is complete. If back to back storms are expected, we will wait to send one invoice. Flat rate contracts will be billed in four installments at the beginning of each month December through March.

Be on the lookout for the notifications from our invoicing system, Jobber.

We take cash, check, and Venmo @WhiteHollow.

3

WHEN WILL YOU COME?

We automatically provide plowing services for snow storms 2" deep or greater (unless otherwise requested). We will automatically provide plowing services for sleet/freezing rain as needed.

Salting will be provided automatically as needed for snow storms as well as sleet/freezing rain.

4

HOW MANY VISITS WILL YOU MAKE?

We plan to visit for every 2-3" of accumulation during the day. Overnight storms may have less frequent visits, with timing targeted to have snow cleared by early morning. We do our best to time our visits with the snowfall and to leave you with as least snow as possible at the end of the storm.

5

WHAT DO I NEED TO DO TO PREPARE?

Please relocate vehicles and any other property from the snow removal areas. Failure to do so may result in incomplete snow removal. For safety, please make sure all pets, children, and people are inside when we are expected to come.

If you have any other questions, please reach out to us!